



"Texas Teller"

AudioResponse

325/947-0383

800/707-0383

1. Call (325) 947-0383 locally or (800)707-0383 toll free if you are out of town.
2. To sign on to your membership enter 1 for English or 2 for Spanish.
3. Texas Teller will ask for your Member Number. Enter your Member Number followed by the # sign.
(For older member numbers at the bottom of your checks - delete the two zeroes before the last number of your member number - ex. 123456009 should be entered 1234569)
4. When asked for your Access Code. Enter the 4 digit code you chose or were automatically assigned followed by the # sign. (Texas Teller automatically assigns the last 4 digits of your social security number as your default Access Code. You will be asked to change your Access Code to a number of your choosing the first time you call in to Texas Teller)
5. When prompted to enter an Account Number for Deposit Accounts you can refer to your statement or they are normally: 1 for Savings, 2 for Checking, 4 for Money Markets. Loan Account Numbers are 3 digit numbers on your statement.

6. Remember to enter a # sign when prompted to do so.
 7. No decimals are needed. ex. \$100.00 is entered as 10000.
 8. To change your Personal Access Code enter 3 for Other Activities on the Main Menu and then follow the instructions.
 9. Enter 5 to end the call. Then just hang up.
 10. Enter * to return to the previous menu.
 11. Enter 9 to repeat the last response.
 12. Enter 0 for Credit Union assistance during normal business hours
- If you have any other questions, please feel free to give us a call at 325/653-1465 or 800/749-1465.

Please see reverse side for a
Basic Chart
of
Available Transactions

Additional Information Concerning Cross-Account Transfers:

The Credit Union must have the member or joint owner's written authorization from the sending member number to add or delete accounts to receive transfers.

You can only transfer to member numbers set up to receive money from your accounts. This should prevent any chance of mis-keying a member number.

Your statement will show the "to" and "from" member numbers for a "Texas Teller" transaction, but will not show the type of account the funds were transferred to such as savings, checking, loan, etc.

There will be no reversals or corrections of cross-account transfers performed on Texas Teller. Texas Teller repeats your request and gives you the opportunity to verify and authorize or cancel the transaction. If you transfer from one account you are on to another account you are on, you will be able to transfer the funds back. If you transfer from your account to an account you are not listed as a member or joint owner on we will not reverse the transaction once it has been completed since the receiving account number is already entered into the system and secondly you had the opportunity to cancel the transaction.

There are no limits on the number of transfers you make during one call.

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At any time you can press * to return to previous menu OR press 0 to be transferred to the Credit Union

Welcome

You Will Be Able To Select A Language (English or Spanish) when Entering Your Member #
Enter Access Code

1 Account & Loan Inquiries	2 Payments Transfers & Withdrawals	3 To Report Lost or Stolen Cards or for Other Services	0 For Credit Union Assistance	5 To Disconnect
<p><u>1 - Balances</u> 1 - Savings 2 - Checking 3 - Other Acct</p> <p><u>2 - History</u> 1 - Deposits 2 - Withdrawals 3 - Dividends 4 - All activity</p> <p><u>3 - Cleared Checks</u> 1 - List of cks 2 - Specific ck 3 - List of cks on other acct 4 - Specific ck on other acct</p> <p><u>4 - Loans</u> 1 - Balance & Payments on 1st Cash LOC 2 - Balance & Payments on other loans 3 - Interest Paid</p>	<p><u>1 - Loan Payment</u> 1 - from Savings 2 - from Checking 3 - from other acct 4 - from Loan Advance</p> <p><u>2 - Same Acct Transfer</u> 1 - savings to cking 2 - cking to savings 3 - loan to cking 4 - loan to savings 5 - select accts for transfer 6 - select loan & acct for transfer</p> <p><u>3 - Cross Member Transfer</u> <u>1 - to Your Membership</u> 1 - acct to acct 2 - acct to loan <u>2 - From Your Membership</u> 1 - acct to acct 2 - loan to acct 3 - acct to Loan 4 - Loan to Loan</p> <p><u>4 - Ck Withdrawal to be Mailed</u> 1 - from Savings 2 - from specified acct</p>	<p><u>1 - To go to a different membership</u></p> <p><u>2 - To Change Access Code</u></p> <p><u>3 - To Report Lost or Stolen Credit or Debit Cards</u> <i>(Be sure to listen carefully and follow ALL instructions)</i></p> <p><u>1- report cards as LOST</u> 1- Credit cards only (transfers you to Credit Card Processor) 2 - Debit cards only</p> <p><u>2 - report cards as STOLEN</u> 1- Credit cards only (transfers you to Credit Card Processor) 2 - Debit cards only</p>		



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It's FREE!!

Eight phone lines available to
access your account
24-hours a day with
your touchtone phone.

Now Available in Spanish!

**** Menu-Driven system can walk you
through your transactions ****



**1st Community
Federal Credit Union**

325/653-1465 800/749-1465

San Angelo

* Eldorado * Ballinger * Fort Stockton

Web Site: www.1cfcu.org

E-Mail: 1stcomcu@1cfcu.org