



## 1<sup>st</sup> Community Federal Credit Union

3505 Wildewood Drive, San Angelo, Texas 76904

325/653-1465 or 800/749-1465

[www.1cfcu.org](http://www.1cfcu.org)

**Our Lobbies are open and we are Happy to See YOU!**

***Be Safe! Be Kind! Be Strong!***

### **Please Help Us ALL Stay SAFE**

- > Please Do NOT Come in if you are Sick or if you have been exposed to COVID 19 or have been recently tested and are waiting for your results
- > Respect Social Distancing – stay 6 feet apart
- > Use hand sanitizer

### **If You Can't Come Inside –**

- > We are still providing as many services as possible in the drive-thru
- > To Save Time - Please call us at 325/653-1465 and we will let you know the best way we can serve your needs.

**Due to Security Concerns Do NOT Cover Your Face with a Mask Until You Have Entered the Building. You will be asked to remove it before you can proceed in to the Credit Union .**

1<sup>st</sup> Community FCU's financial strength, dedicated staff and our investment in technology will be keys in helping us weather this unprecedented situation and allow us to continue to provide you with the same great service you have come to expect. Please see below for additional options to access your accounts and perform transactions.

- Use 1<sup>st</sup> Community's [online and mobile services](#) for 24/7 self-service access to your accounts. You can access your accounts online at [www.1cfcu.org](http://www.1cfcu.org) or by using the 1<sup>st</sup> Community mobile app at your convenience. From there, you can check balances, make payments, view transactions, transfer money, pay your bills through [bill pay](#), make check deposits through the app's [mobile deposit](#) feature, [apply for loans](#) and more. If you are not already set up, it only takes a few minutes. If you need assistance, please contact the Credit Union at 325/653-1465 or 800/749-1465.
- If you are experiencing financial difficulties and are unable to make your loan payments, check your loan online to see if you qualify to [skip your current loan payment](#). If the option is not available online for you, please call the Credit Union and speak to a loan officer so they can review your options.
- We also provide our [audio response](#) service to access your accounts using your touchtone phone 24/7.
- Our [Call Center](#) is open 9:00 am – 5 pm CST Monday thru Friday to help you with your questions and transactions. However please use online services when possible to alleviate wait times. If you are calling after hours, please [leave a message](#) with your name, account number, request and a good phone number to call you back at during the day.
- [ATM access](#) not only provides for your cash needs, but you can also make transfers and receive your account balance information.
- Our [drive-thru tellers](#) can provide cash access without your having to leave your vehicle if you are not feeling well or have other health challenges.
- There are also [night drops](#) for your convenience in making deposits.