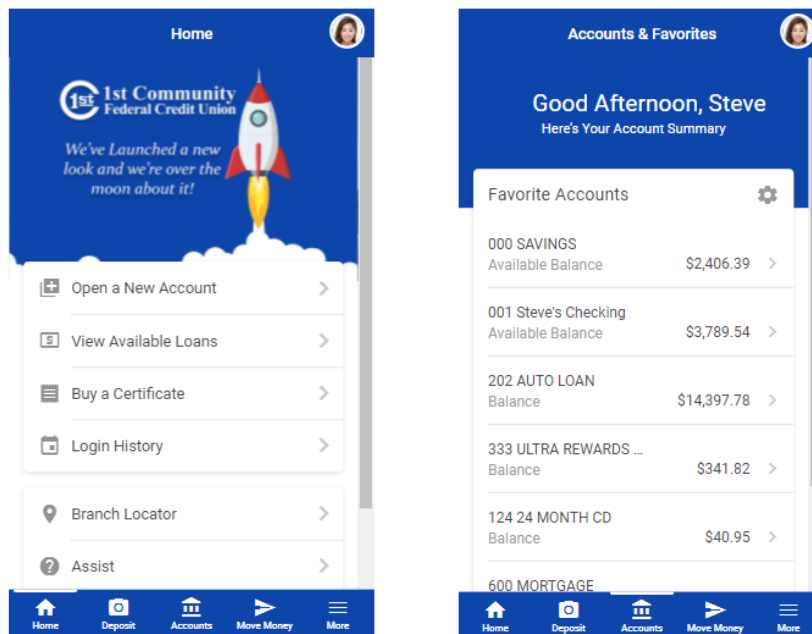
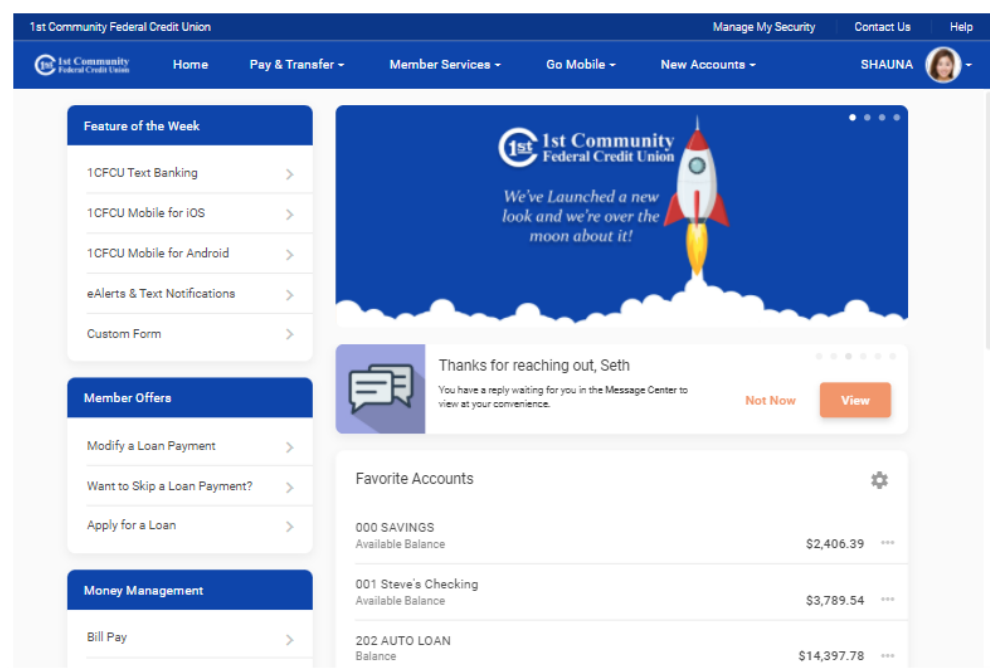


## NEW Look & Feel - Mobile app 5.0 available October 6 and NEW It'sMe247 Desktop & Mobile Web coming October 13

This is the NEW look you will see when you upload our 1CFCU Mobile app 5.0 on or after October 6, 2021. The image on the left is the Home screen with the image on the right being the Accounts screen you will see once you login. Please see below for more details about some of the great new features and ease of access.



This is the NEW look you will see when you login to 1CFCU's Desktop or Mobile Web online banking on or after October 13, 2021. **Once you have entered your login information and answered a security question you will see the screen say "Redirecting" before our Home screen comes up. You will also notice that the URL for the updated look is <https://beta.itsme247.com/299/home>.** Please see below for more details about some of the great new features and ease of access. **If you previously bookmarked the login landing page, you will need to delete the old bookmark, login through our website, and then you can bookmark the new login page.**



**NEW Look & Feel - Mobile app 5.0 available October 6**  
**and NEW It'sMe247 Desktop & Mobile Web coming October 13**  
**continued...**

You will soon see a completely new look-and-feel and user experience for *It'sMe247* desktop and mobile web banking, and 1st Community's mobile app! This new version of online and mobile banking combines both the desktop and mobile versions into a single design that works on every device, whether you are using your phone, tablet or home computer!

Don't worry! All of your existing information will still be there – your same login info, Bill Pay info, automatic transfers, See/Jump accounts, eAlerts, history, eStatements, etc. – it will all be there when you login or upload the new version of our 1CFCU app (for both IOS and Android devices). There will be no interruption in our Bill Pay service. All bills will go out as scheduled.

Everything about the new look and feel is extremely user-friendly! The new formats were developed with a mobile format in mind and easier than ever to use and access all the information about your account you want or need.

There are too many great things to mention them all, but a few changes you will notice are:

1) For the **Desktop and Mobile Web** – there will be a new login widget on our website to take you directly to the login page. You will no longer have to go to the Online Banking Community page first (the page with all the articles)

2) For the **Mobile App** –

- the Sign In has moved to the top right of the screen

- once signed in you will be greeted with your name and you can go immediately to Mobile Deposit by clicking the camera icon at the bottom.

3) **For both the Desktop & Mobile web, and the Mobile App**

- Favorite Accounts & Features - you will now have the option to organize and prioritize your accounts. By setting accounts as your 'favorites' (by clicking the gear icon), you get to choose the accounts and features that will appear front and center each time you log in. Maybe you only want to see your Checking account and Loan account and have Quick Transfer or Bill Pay immediately available. This greater level of individual control means you won't need to spend extra time clicking through additional tabs or searching for the account information you need. All your other accounts will still be available by clicking "See All" to make the list expand. Best of all you can change your favorites as you desire.

- Checking Account history will now show any pending transactions that have not yet cleared your account at the top of the list of transactions that have cleared your account.

- The site can further be personalized by uploading an image to appear in the Profile placeholder. This is especially helpful for you if you jump from your account to someone else's - you can have a different profile picture for each membership.

- Personalized Message Banners - will appear as notifications of important messages, offers or other information specifically for you.

- Search Transaction History - When viewing Account Details (transaction history) there is a new "search transactions" box where you can enter an amount, part of the transaction description, a check #, or any other text that appears in the transaction list to find all matching items. An "Advanced" button also lets you choose from a list of common transaction types, or specify a dollar amount range.

**When will all this happen?**

**The new mobile 5.0 app will be available on October 6th through Apple or the Google Play Store. When you download it, it will automatically upgrade you to mobile 5.0.**

**It's Me247 desktop and mobile web will come up automatically when you login on October 13th. If you previously bookmarked the login landing page, you will need to delete the old bookmark, login through our website, and then you can bookmark the new login page.**