

January 2022

#### **Annual Meeting & Election of Officials**

Monday, February 7, 2022
Online at 3:00 pm CST and available until
Midnight so Everyone Can Participate

The Credit Union has set Monday, February 7, 2022, as the date for the 69th Annual Meeting and Election of Officials. The meeting will be the same pre-recorded virtual format again this year after the great success of last year's meeting allowing members from all over the world to participate in the meeting. All members will be able to view the meeting any time beginning at 3:00 pm CST and ending at midnight on February 7th. Those members who log in during that time period, and are in good standing with the Credit Union (which includes having the minimum \$25 par value on deposit in your Savings/Share account), are eligible for the drawings for cash door prizes to be deposited to their accounts. Only one entry per member number will be allowed for the drawings. There will be information about current and future plans and activities at the Credit Union while current officials report on the financial condition of the Credit Union. It's a great opportunity to learn more about "your" Credit Union.

All information on how to log in to the Annual Meeting on February 7th, along with the agenda, the minutes from our 2021 Annual Meeting, the Nominating Committee's report on the nominees to serve on the Board of Directors, and the 2021 Annual Reports will be provided at 1cfcu.org/AnnualMeeting as soon as the financials are available, but at least by January 20, 2022. When you register to view the Annual Meeting there will be instructions to review the minutes and reports and contact the Credit Union no later than January 30, 2022, so we can address any corrections to the minutes or any questions or concerns you might have.

The Annual Meeting video and reports will remain available for viewing on our website at 1cfcu.org/Annual Meeting for at least 30 days after the meeting, but viewers after February 7th will not be eligible for the cash door prizes.

There are three current vacancies to serve on the Board of Directors - each for a three-year term beginning February 7, 2022. Elected officials are volunteers and receive no compensation for their service. They are legally responsible/liable for the fiscal integrity of the Credit Union and compliance with Federal law. The Nominating Committee submitted one candidate for each of the open positions as listed on page 2 of this newsletter. Since no additional candidates were submitted by petition by November 1, 2021, there will be no additional nominations accepted. (see Annual Meeting & Election of Officials - continued on pg. 2)

Please mark your calendar, on paper or electronically, to join us for the virtual Annual Meeting of the members of 1st Community Federal Credit Union on February 7th, 2022, at 3:00 pm CST.

Thank you for contributing to the success of Your Credit Union!

#### NEW Look & Feel for our Mobile App and It'sMe247 Desktop & Mobile Web Offering You More Info at Your Fingertips!

The new look-and-feel and user experience for *It'sMe247* desktop and mobile web banking, and 1st Community's mobile app combine both the desktop and mobile versions into a single design that works on every device, whether you are using your phone, tablet or home computer!

When we made the change in October all your existing information came over – your same login info, Bill Pay info, automatic transfers, See/Jump accounts, eAlerts, history, eStatements, etc. – it was all there when you logged in or uploaded the new version of our 1CFCU app (for both IOS and Android devices). Everything about the new look and feel is extremely user-friendly! The new formats were developed with a mobile format in mind and easier than ever to use and access all the information about your account you want or need.

There are too many great things to mention them all, but a few changes you will notice are:

- For the desktop and mobile web there is a new login widget on our website to take you directly to the login page. You will no longer go to the Online Banking Community page first (the page with all the articles)
- 2) For the mobile app -
  - the Sign In has moved to the top right of the screen
  - once signed in you will be greeted with your name and you can go immediately to Mobile Deposit by clicking the camera icon at the bottom.
  - you will also be able to view the front and back of recent checks deposited through mobile deposit
- 3) For both the desktop and mobile web, and the mobile app Favorite Accounts & Features you now have the option to organize and prioritize your accounts. By setting accounts as your 'favorites' (by clicking the gear icon), you get to choose the accounts and features that will appear front and center each time you log in. Maybe you only want to see your Checking account and Loan account and have Quick Transfer or Bill Pay immediately available. This greater level of individual control means you won't need to spend extra time clicking through additional tabs or searching for the account information you need. All your other accounts are still available by clicking "See All" to make the list expand. Best of all you can change your favorites as you desire
  - Checking Account history now shows any pending transactions that have not yet cleared your account at the top of the list of transactions that have cleared your account.

(continued on pg. 2)

#### In This Issue:

Annual Meeting & Election of Officials	p. 1
NEW Look & Feel for our Mobile app and It's Me 247	p. 1
Auto Loans - New, Used & Refinance	p. 4
Employee of the Quarter	p. 4
Insurance - Auto * Home * Life * Commercial	p. 2
Holidays, Locations & Hours	p. 4
Inactivity Fees Charged Monthly	p. 3
Loan Payments from Another Financial Institution	p. 3
NEW Business / Mortgage Center Coming Soon!	p. 3
Personal Loan Special	p. 4
Skip-a-Payment	p. 2
"Super Arnie" Kid's Account Christmas	p. 4

Loans, Rates & Terms advertised are based on approved credit.

#### Annual Meeting & Election of Officials - cont. from pg. 1...



#### Dale Carr (Incumbent)

Dale Carr is currently serving as a member of the Board of Directors. Dale has been a member of the Credit Union since 2011 and previously served on our Supervisory Committee. Previously Head Football Coach for

Angelo State University, he now owns Stella Tool Rental. Dale is proud to serve the members of 1st Community to help us continue to grow and prosper.



#### Nancy Kloboucnik (Incumbent)

Nancy Kloboucnik is a retired instructor from Angelo State University and is currently a tax preparer for H&R Block. She has been serving as a member of the Board since 2008 and has completed all 24 units of the

credit union volunteer study program. She is proud to be a member of 1st Community and hopes to help the Credit Union continue to grow in members and the financial services provided.



#### **Kathleen Prince (Incumbent)**

Kathleen Prince is a Junior ROTC Instructor at Central High School and also a retired Air Force CMSgt from Goodfellow AFB. Kathleen joined the Board in 2004. She has been a member of 1st Community since the late 70's and is proud to help 1st Community

continue to grow as a premier financial institution giving back some of the time and knowledge to the Credit Union that has supported her for all these years.

### NEW Look & Feel for our Mobile App and It's Me 247 Desktop & Mobile Web - cont. from pg. 1...

- The site can further be personalized by uploading an image to appear in the Profile placeholder. This is especially helpful for you if you jump from your account to someone else's you can have a different profile picture for each membership.
- Personalized Message Banners will appear as notifications of important messages, offers or other information specifically for you.
- Search Transaction History When viewing Account Details (transaction history) there is a new "search transactions" box where you can enter an amount, part of the transaction description, a check #, or any other text that appears in the transaction list to find all matching items. An "Advanced" button also lets you choose from a list of common transaction types, or specify a dollar amount range.

We hope you are enjoying all the benefits and features of the new mobile 5.0 and It'sMe247 desktop and mobile web.





# Skip-a-Payment Your Way - GREAT New Options! Sign up online and it's FREE! Needing some extra cash?

Want to skip/extend your loan payment on one monthly, two bi-weekly, two semi-monthly or four weekly payments on most loans (excluding credit cards, "1st Cash" lines of credit, mortgages, unimproved property, deposit secured, business, balloon, home equity, secured home improvement, travel trailer & motor home loans with

If your loan has a weekly, bi-weekly, or monthly payment frequency, you can process your Skip-a-Payment in online banking for FREE. However, if the online option is available and you choose to contact the credit union to process it manually, there will be a \$10 fee per loan.

original terms of 180 months, and loans with single/

quarterly/semi-annual/annual payment frequencies)?

All other payment frequencies not available online may obtain the Skip-a-Payment form online at www.1cfcu.org/skip-a-payment or at any 1CFCU lobby and submit it to be processed manually for FREE. Skip-a-Payment extensions will be granted only two times each year, but you can choose the months. However, you may not skip payments in consecutive months. There is no limit for the number of Skip-a-Payments over the life of your loan.

Please review the Skip-a-Payment form for important details about this service.

If you have any questions or want to see if your loan qualifies for a Skip-a-Payment, please feel free to contact the Credit Union at 325/653-1465 or 800/749-1465.

# Inactive Members Charged \$5.00 Monthly – You Must Perform a Transaction on Your Account at Least Every 12 Months

What does this mean to you? Remember to do at least one financial transaction on each of your accounts every 12 months to avoid being charged a \$5.00 Monthly Inactivity Fee. This transaction can be as simple as a \$1 deposit. Dividend payments do not qualify since they are initiated by the Credit Union. An account is deemed inactive if for more than one year there has not been a debit or credit to the account because of an act by you or your agent. Other ways for you to avoid paying an inactivity fee - 1) have a current loan with us; or 2) start a payroll deduction to your account. Starting a payroll deduction will surprise you at how quickly the savings can add up!

If an account is presumed abandoned, we are required to report the abandonment and to pay the funds in the account to the State of Texas. An account is presumed abandoned if (i) the account has been inactive for at least three years (including Checking, Savings, Clubs, or matured Term Share Certificate accounts) from the date of your last transaction on the Account or your last correspondence with us, and (ii) we are unable to locate you.

Inactive accounts are expensive for the Credit Union to maintain. Remember - you are the Credit Union and expenses are passed on to all members in the form of less dividends, higher loan rates, and increased fees. We strive to provide you with the best service at the lowest cost. Mailing statements on inactive accounts is very costly, but sending them out is still a legal requirement for the Credit Union. You are important to us, but the cost of doing business makes it even more important that you use your credit union. Please feel free to give us a call or come by if you have any questions.

## **NEW 1st Community FCU Business & Mortgage Center to OPEN Soon!**

Exciting News! We have outgrown our current Wildewood facility and were fortunate to be able to purchase the former Shannon building at 4141 College Hills Blvd., San Angelo across the street from our Wildewood location.

The new facility will house both our Business and Mortgage departments to provide easier access for all your business and mortgage lending needs!



**Great Rates & Flexible Terms:**  Mortgage Loans Home Equity Loans Home Improvement Loans Lot Purchase Loans for Future Homes

Interim Construction Loans

for Custom Homes



**Now Offering Business / Commercial Services!** 

We have the experts to meet your **Business Needs** 

#### Services

- Checking
- Merchant Services
- Payroll Services
- Commercial Insurance
  - Robust Online Services 24/7

#### Business Loans

- Interim Construction for Builders
- Commercial Real Estate
  - Working Capital Vehicles
- New/Used Machinery or Equipment
- Unsecured or Credit Cards SBA Loans

Come visit our new **Business / Mortgage Center!** 4141 College Hills Blvd



Contact us at (325) 224-3737 or bizinfo@1cfcu.org



Voted Best Credit Union for the past 23 years and Best Mortgage Provider in San Angelo!

3505 Wildewood Dr

NANCING PROVIDED BY

Also in Midland • Eldorado • Ballinger • Fort Stockton • Crane (325)653-1465 www.1cfcu.org (800)749-1465

#### Make a Payment on Your 1CFCU Loan from Your Account at Another Financial Institution? Save Money & Do It Yourself Online

Now offering self-service online or mobile payments • Fast, FREE & Easy at https://payments.mwamplifi.com/v2/c/46/

- Start using Loan Pay Express by entering the link above and registering your account.
- · Add and manage multiple payment options.
- Set up recurring payments or choose the Quick Pay one-time option.
- · No fee for payments set-up through Direct Debit accounts, i.e. Checking and Savings accounts.
- · Fees schedule applies for payments utilized through Credit Cards.
- All payments posted are subject to a two business day posting schedule.

Our staff can set these up for you for a one-time \$10 set up fee.



#### Location & Hours: San Angelo, TX 3505 Wildewood Drive 620 West 29th Street

Lobby: M-F 9:00-5:00 Drive-Thru: M-F 7:30-6:00 Sat. 7:30-1:00

#### Bldg. 3218, Goodfellow AFB

Lobby: M-F 9:00-5:00 Drive-Thru & Front Kiosk: M-F 8:00-5:00

#### 4616 Briarwood - Midland, TX

M-F Lobby: 9:00-1:00 & 2:00-5:00 Drive-Thru: 8:00-1:00 & 2:00-5:30

#### 107 S. Divide - Eldorado, TX

Lobby: M-F 9:00-1:00 & 2:00-5:00 Drive-Thru: M-F 8:00-1:00 2:00-5:30

Sat. 8:00-12:00

#### 121 N. 8th - Ballinger, TX

Lobby: M-F 9:00-1:00 & 2:00-5:00

#### 800 W. Dickinson -Fort Stockton, TX

M-F Lobby: 9:00-1:00 & 2:00-5:00 Drive-Thru: 8:30-1:00 & 2:00-5:00

#### 501 S. Alford - Crane, TX

Lobby M-F 9:00-1:00 & 2:00-5:00 Drive Thru: M-F 8:00-1:00 & 2:00-5:00

#### **Address All Mail To:**

3505 Wildewood Drive San Angelo, TX 76904-6433 E-Mail: 1stcomcu@1cfcu.org

#### **PHONE FOR ALL OFFICES:**

325/653-1465
Toll Free 800/749-1465
San Angelo - 325/653-1465
Midland - 432/697-1465
Eldorado - 325/853-2538
Ballinger - 325/365-2105
Fort Stockton - 432/336-2273
Crane - 432/558-7191

#### **BOARD OF DIRECTORS**

Bob Brewer	Chairman
Harlan Bruha	Vice Chairman
Carol Watkins	Treasurer
Raul Lopez	Secretary
Dale Carr	Member
Larry Coon	Member
Brenda Conner	Member
NancyKloboucnik	Member
Kathleen Prince	Member

#### SUPERVISORY COMMITTEE

Mical Boness	Chairwoman
Lisa Elsass	Secretary
Brett Lang	Member
Jackie Swanson	Member

#### We Will Be Closed:

Monday, January 17 in <u>observance of</u> Dr. Martin Luther King, Jr. Day

Monday, February 21 in observance of President's Day

#### **Employee of the Quarter - Clarissa Gomez**

Clarissa Gomez, a Branch Clerk at our Eldorado Office, has been chosen as Employee of the Quarter. Clarissa started with 1st Community in October of 2019. She is primarily responsible for assisting members as a teller and as a member services representative helping members achieve their financial goals, but she is always willing to help where needed. She enjoys working with great people and volunteering at community events. On her off time, she enjoys spending time with family and friends. Clarissa is proud to work for 1st Community FCU. Congratulations Clarissa!





Celebrating Our Arnie Dillo Christmas
Due to continuing COVID concerns we
will again celebrate Christmas by
asking Arnie members to come by the
1CFCU office in your area to pick up
your Arnie Dillo gift bag full of
surprises from December 10th
through January 10th.

Stay SAFE & Keep SAVING!

## **Personal Loan Special for ANY Purpose**

Vacation, Hunting, Bills, Credit Cards, Tuition, Holidays, Taxes, Home Improvements, Medical...

\$ 0 - \$10,000 max. 12 mos. 4.00% APR (\$85.12 per \$1000 financed) \$5,001 - \$10,000 max. 18 mos. 4.75% APR (\$65 per \$1000 financed)

\$5,001 - \$10,000 max. 24 mos. 5.50% APR (\$44.08 per \$1000 financed)

















#### Auto \* Home \* Life \* Commercial

Independent agency with the ability to quote through multiple insurance carriers allowing us to pinpoint the coverage and carrier designed for your unique needs!

1CFCU Insurance Services, LLC is a partially-owned subsidiary which is affiliated with 1st Community Federal Credit Union (1CFCU). Insurance products are not deposits, not NCUA insured, and not guaranteed by 1CFCU Insurance Services, LLC or 1CFCU.



Let Us Try To Save You \$\$\$!

Chris Gomos cgomos@1cfcu.org 325/224-3622 license #2010027



Rush Seaver rseaver@1cfcu.org 325/224-3649 license #2022144

# LET US SAVE YOU MONEY AS 1 9 9 0 APR NEW, USED OR REFINANCED 1st 1st Community Federal Credit Union

New, Used or Refinanced non-commercial passenger automobiles and pick-up trucks (up to 1 ton capacity). Does not apply to collateral currently financed by 1CFCU or loans financed by 1CFCU at the dealership. APR – Annual Percentage Rate. Membership eligibility and credit approval required. Rates and terms are subject to change without prior notice.

The purpose of HORIZONS is to keep you informed and educated on the services offered to members, changes within current policies and news of interest. This publication is not intended to constitute legal, accounting or other professional advice. It does propose to be accurate; however, neither the publisher nor any other party assumes liability for loss or damage due to reliance on this material. Any correspondence regarding this newsletter should be sent to the attention of Bill Nikolauk - President

as of November 30, 2021
Assets......\$355,470,944
Loans ......\$230,171,271
Deposits ... \$308,457,264

Members.....22,330