

Updated 4-21-26

**Today – Tuesday, April 21st at 10:00 am CT
is the Day for our Conversion to our
NEW Online Banking & Apps**

Need help finding member number? Go to page 3

1st Community Federal Credit Union is upgrading to a brand-new digital banking platform today to provide you with an all-new, modern way to manage your money with improved features, enhanced security, and a seamless banking experience. (ItsMyBiz online banking and the app for businesses is not changing at this time)

Please read the Enrollment & Access information below, for important tips.
Our current ItsMe247 online banking and current 1CFCU app is no longer be available.

The totally NEW 1CFCU online banking and mobile apps are now available.

- go to our website 1CFCU.org home page and click on the blue tab in the top right corner “Online Banking login” to take you to the NEW Online Banking to Enroll or Log In
 - or click on this link <https://online.1cfcu.org>
- Links to the New Apps for both Apple and the Android will also be located beneath our logo on the website home page

IMPORTANT! Totally NEW Online Banking & App Coming April 21st. You will need to Re-Enroll. CLICK HERE FMI

1st Community Federal Credit Union
Download the NEW 1CFCU app
Apple Android

Search 1CFCU

4-21-26 New Online Banking Login
It's Me 247 Online Banking is no longer available.
BizLink Login
Unauthorized users/access will be prosecuted.

Open an Account Apply for a LOAN NOW
Apply for a Business or Mortgage Loan

Accounts ▾ Loans ▾ Business ▾ Investments/Insurance ▾ eSolutions ▾ Resources ▾ Disclosures / Policies

IMPORTANT!
Totally NEW Online Banking & App
Coming April 21st
You will need to Re-Enroll
CLICK HERE for more information

The Apple app looks like this



We will keep updating this page with additional information you need to know, so please check back to help make your transition to the new platform as smooth as possible. [CLICK Here for short video and pdf tutorials](#) to assist you during the transition.

Enrollment & Access

Q. Will I be required to re-enroll in the NEW 1CFCU online banking and mobile app?

A. YES. This will be totally new software, so everyone will need to enroll in the NEW 1CFCU online banking or mobile app.

Q: Will I need to enroll in both online and the mobile app separately?

A: NO. Once you enroll in either the new online banking or mobile app, you're automatically enrolled in the other as well. The same login credentials work for both platforms.

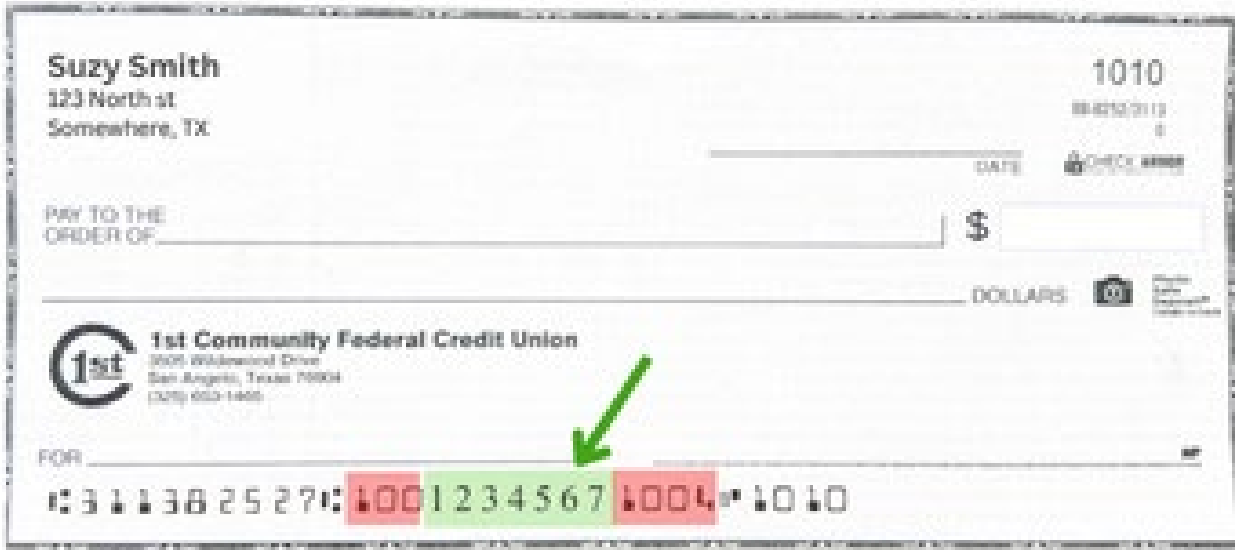
Q: How will I enroll in the new digital banking?

A: Starting April 21st,

- You can delete the old mobile app before downloading the new one
- Download the latest mobile app from the Apple App Store or Google Play Store, or visit our website to access the new online banking.
- Click "Enroll," then enter your Membership Number, SSN, and Date of Birth.
- Create a NEW username and password that meet the security requirements, Enroll in eStatements (recommended), complete the Google reCAPTCHA verification, and enter the one-time passcode (OTP) sent to your email to finish enrollment.

Q: Where can I find my membership number for enrollment? (Get this information now so you will be ready to enroll when we switch to the new system)

- On your membership card; or
- On your checks as shown below highlighted in green. Your member number may be shorter than the seven digits shown below – exclude any leading zeros. Do not use any of the info highlighted in red below.



- You can call the Credit Union at 325/653-1465 or 800/749-1465, but please be patient because other members may be calling also.

Q. Whose SSN and date of birth is required to enroll?

A. Although members and joint owners on accounts use the same Username and Password to log in after enrollment,

- you must use the member's SSN and date of birth to enroll in the new online banking or mobile app.
- The member is the person listed first on the membership (ex. Barbara Buyer in the statement screenshot above).
- Joint owners are listed in the body of the statement under each separate deposit or loan account (ex. Text Q Tester is the joint owner in the statement screenshot above)

Other FAQs (Frequently Asked Questions)

Your Accounts & Cards

Q: Will my account numbers change?

A: No! All account numbers will remain the same.

Q: Will my debit and credit cards be affected?

A: No! All debit and credit cards will continue to work as expected. You don't need to do anything with your cards.

Q: What about my direct deposits?

A: Your direct deposits for payroll, pension, and Social Security will continue uninterrupted. No changes are needed.

Q: Will Bill Pay work the same?

A: Yes! We will be using the same Bill Pay provider so bill payment will continue as planned and all your payment payees and history will be available, however, the format will look slightly different.

Q: Will my prior transaction history on all my deposit, loan and credit card accounts be available?

A: Yes! Your prior transaction history and eStatements will be available in the new online banking system.

Q: Will Mobile Check Deposit work the same?

A: Mobile check deposit remains free and easy to use! You'll notice an improved experience with better controls and easier check capturing.