



**1st Community
Federal Credit Union**

How to:

**Jump from Your
Membership to Another
Membership**

REMEMBER:

1) You must be the owner or joint owner on the membership you are requesting to Jump to; and

2) this feature may only be set up for you by credit union staff to ensure proper access.

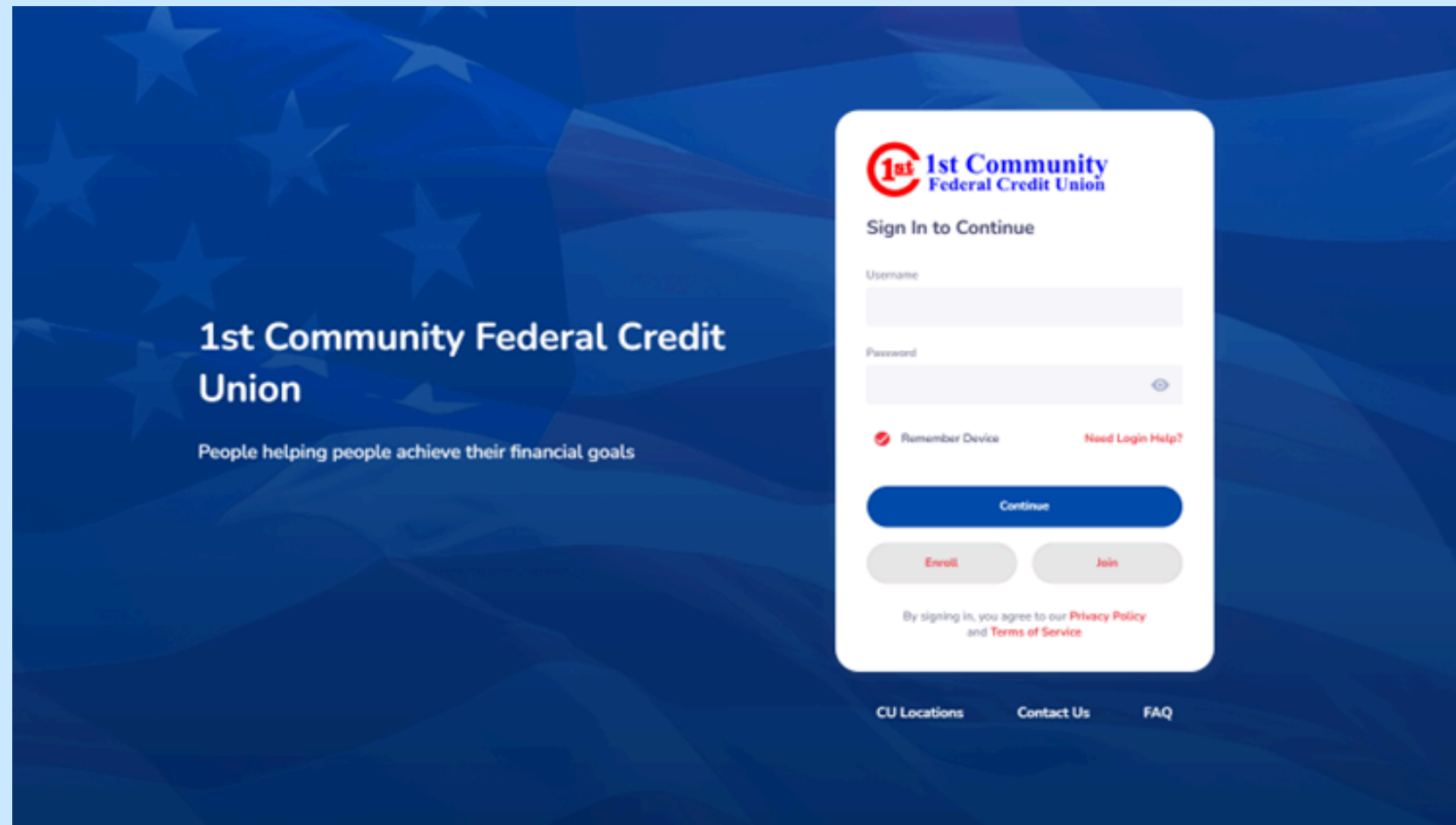
Then the memberships you are authorized to Jump to will show up automatically.

REMEMBER:

You must be the owner or joint owner on the membership you are requesting to Jump to.

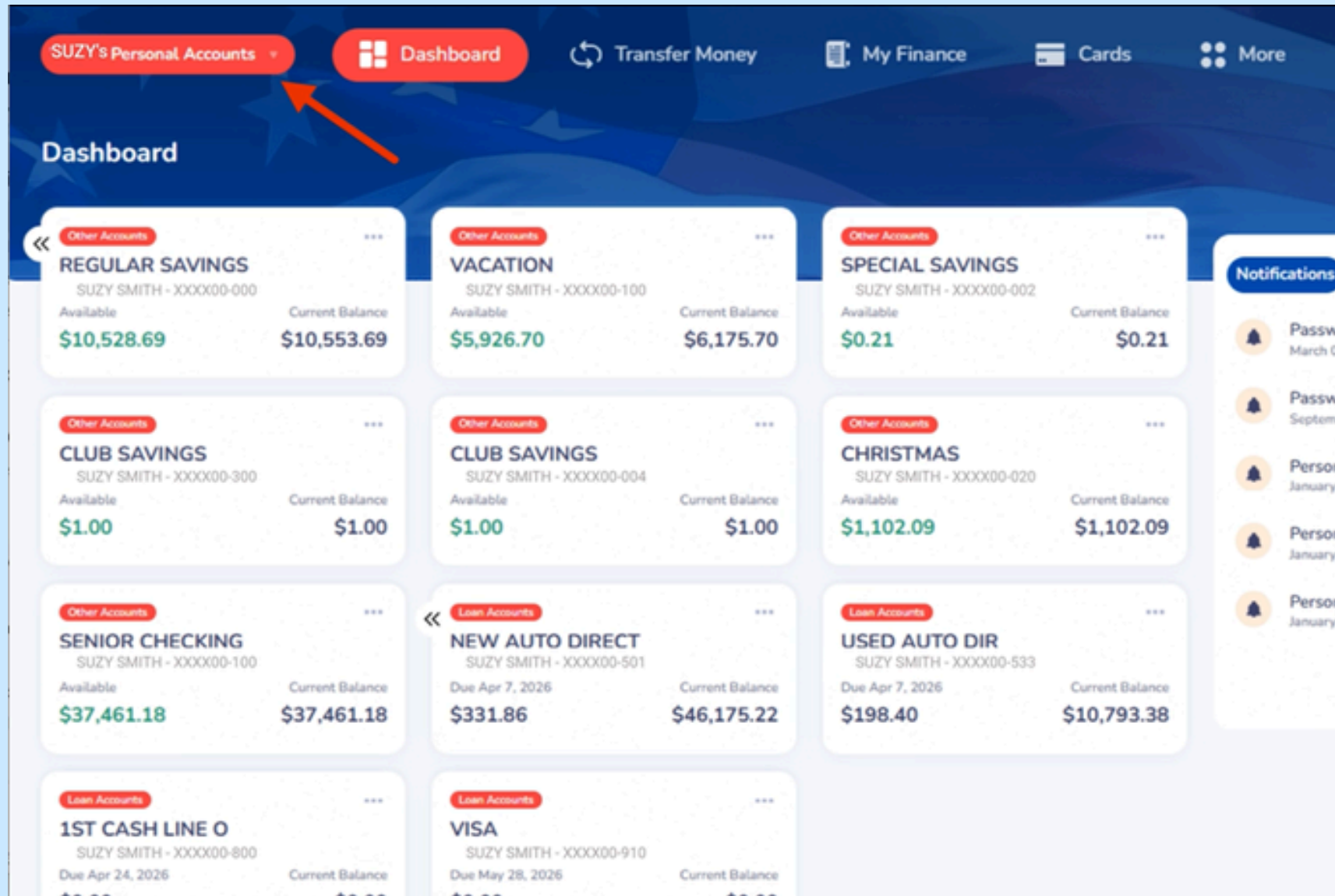
This feature may only be set up for you by credit union staff to ensure proper access.

Then the memberships you are authorized to Jump to will show up automatically.



STEP 1: LOG IN TO ONLINE BANKING

After the Credit Union has authorized the memberships/accounts you can Jump to, log in to 1st Community's digital banking, whether online or in the app. Both online banking and the app look and act basically the same.



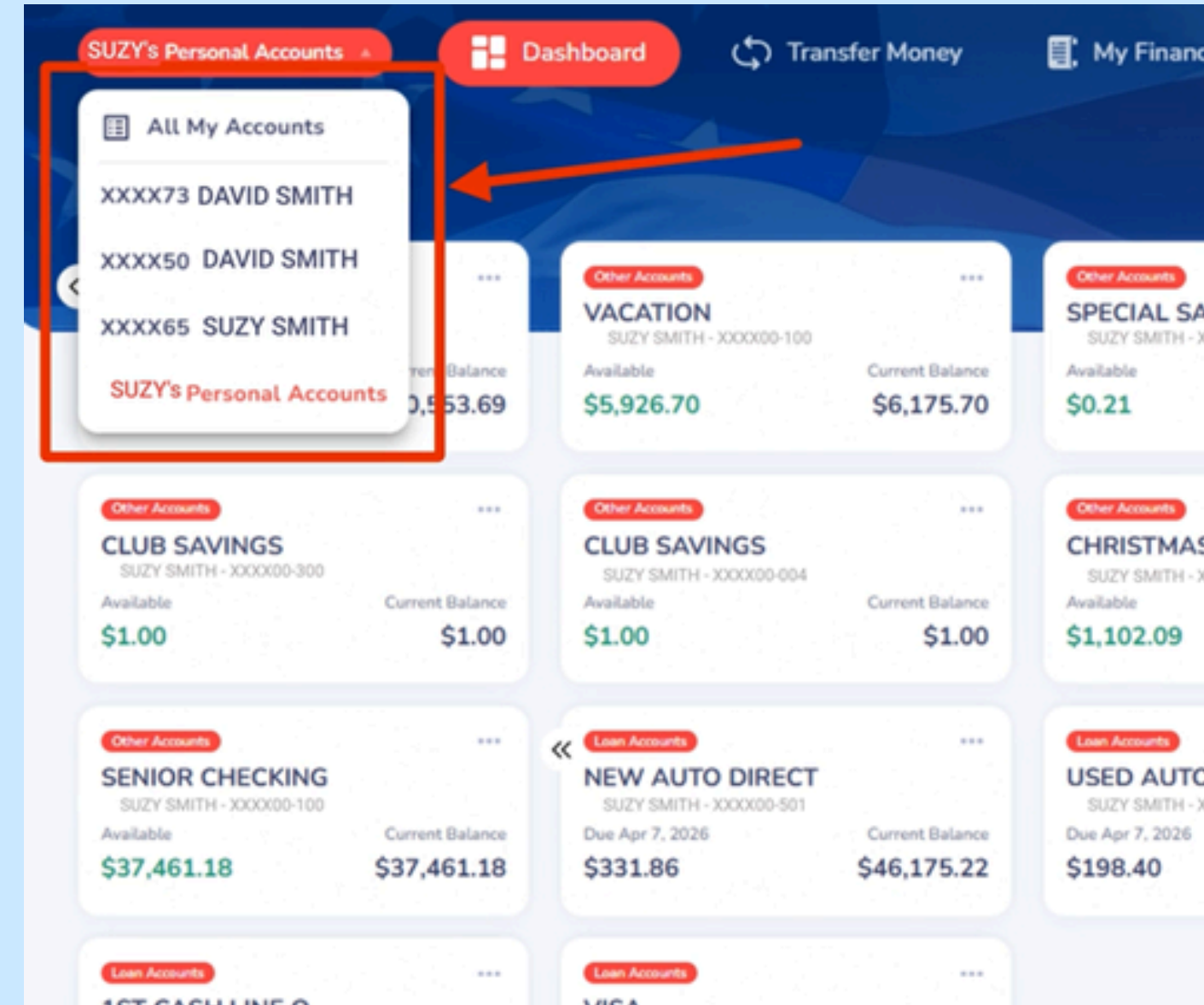
STEP 2: CURRENT MEMBER VIEW

The red tab in the top left of the screen shows the name of the membership you are currently viewing.

STEP 3: CLICK THE RED TAB

Click on the red tab and a dropdown will appear showing you all the memberships you have access to through Jump.

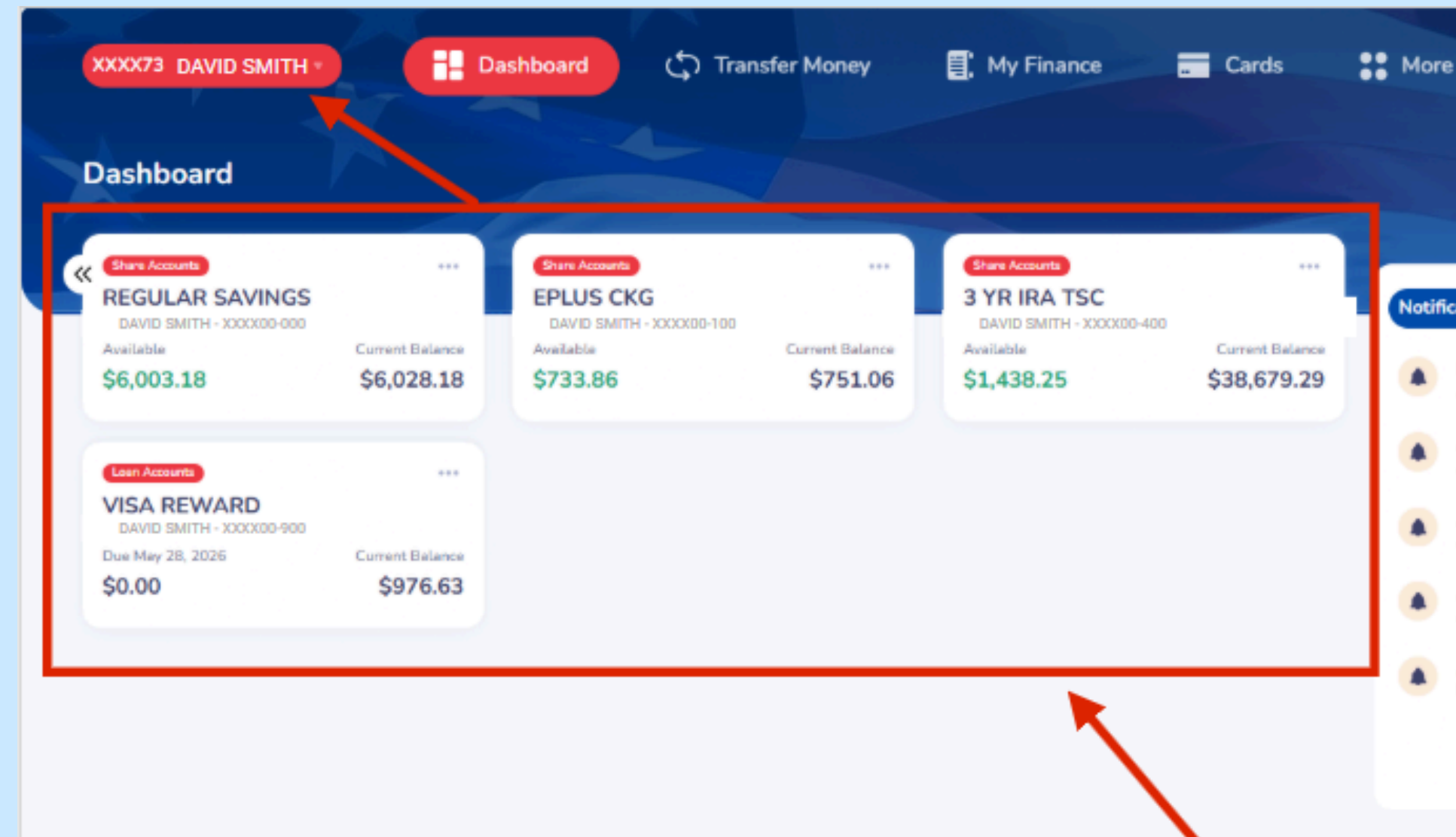
Click on the membership you want to Jump To.



STEP 4: ACCOUNT VIEW

You will now see the name and last 2 digits of the membership you have jumped to at the top left of the screen and all the accounts under that membership.

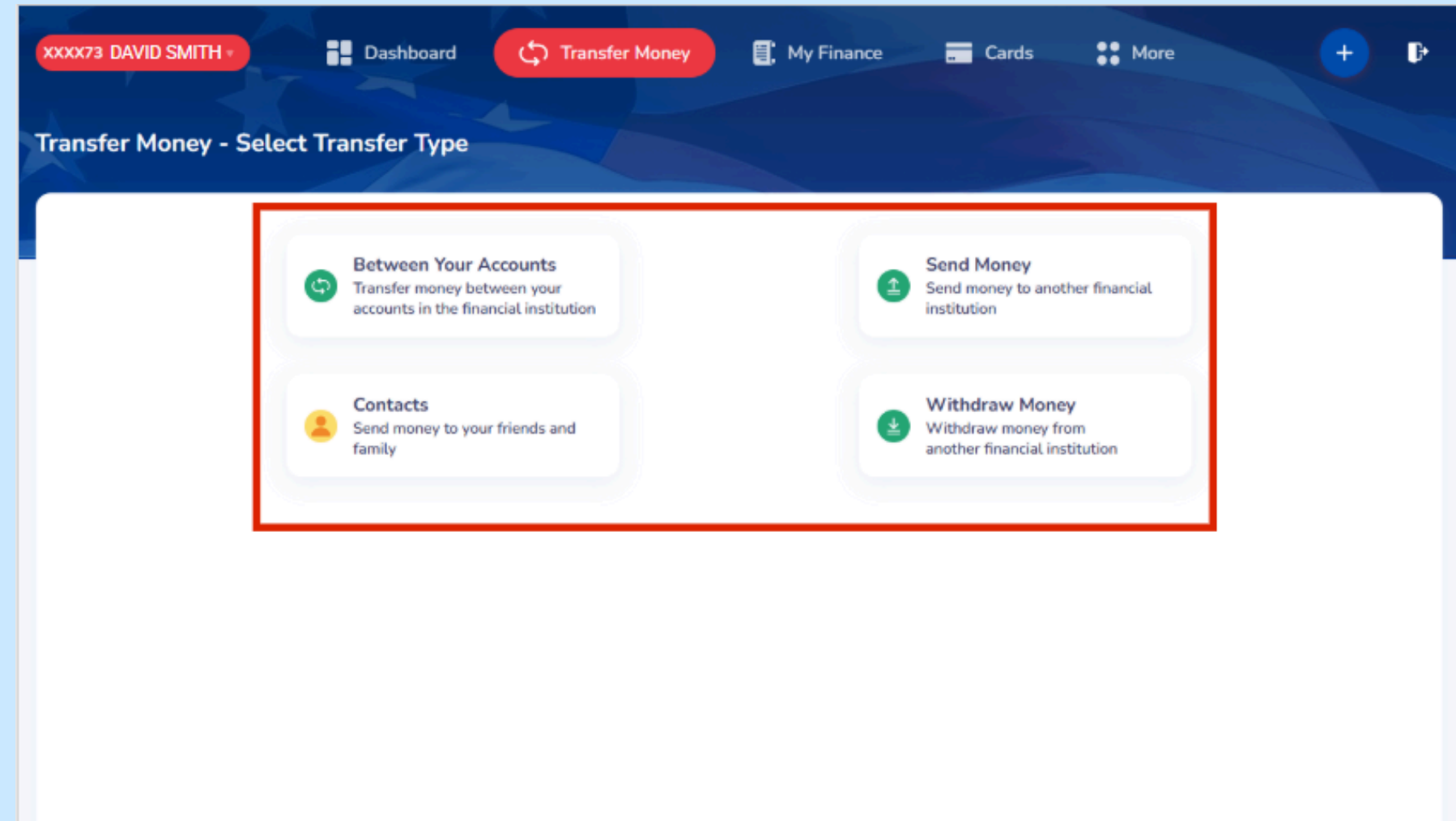
You can now perform transactions on the membership you jumped to just like you had logged in to it directly.



STEP 5: TRANSFER IN/OUT OF THE CREDIT UNION

Besides the fact that you don't have to log out of one membership to access another membership, you can easily make transfers on any of the memberships you have access to using the Jump feature.

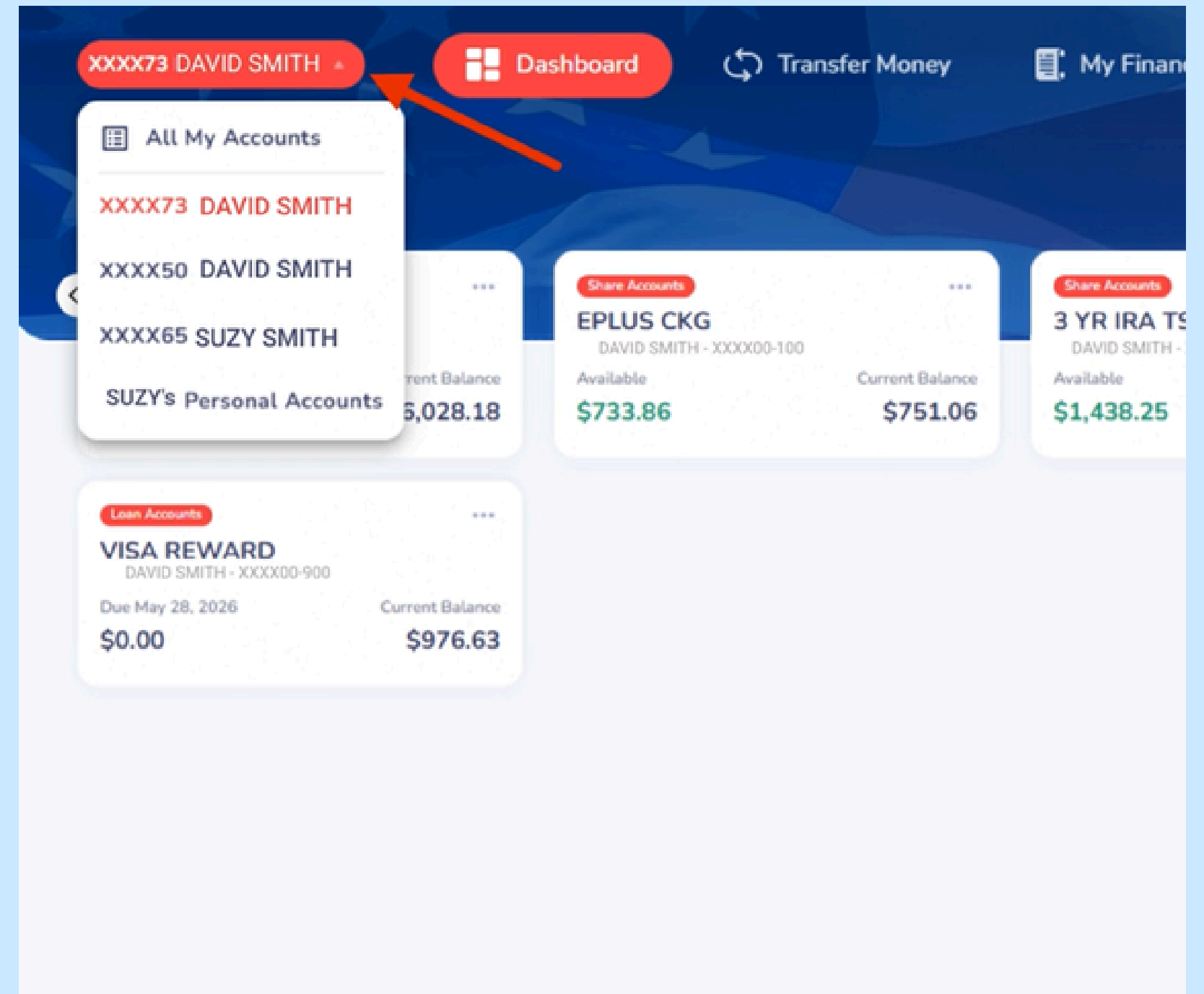
Please see our short videos on How to Transfer Money through 1st Community's digital banking for details about each type of transfer option



STEP 6: JUMP TO ANOTHER ACCOUNT

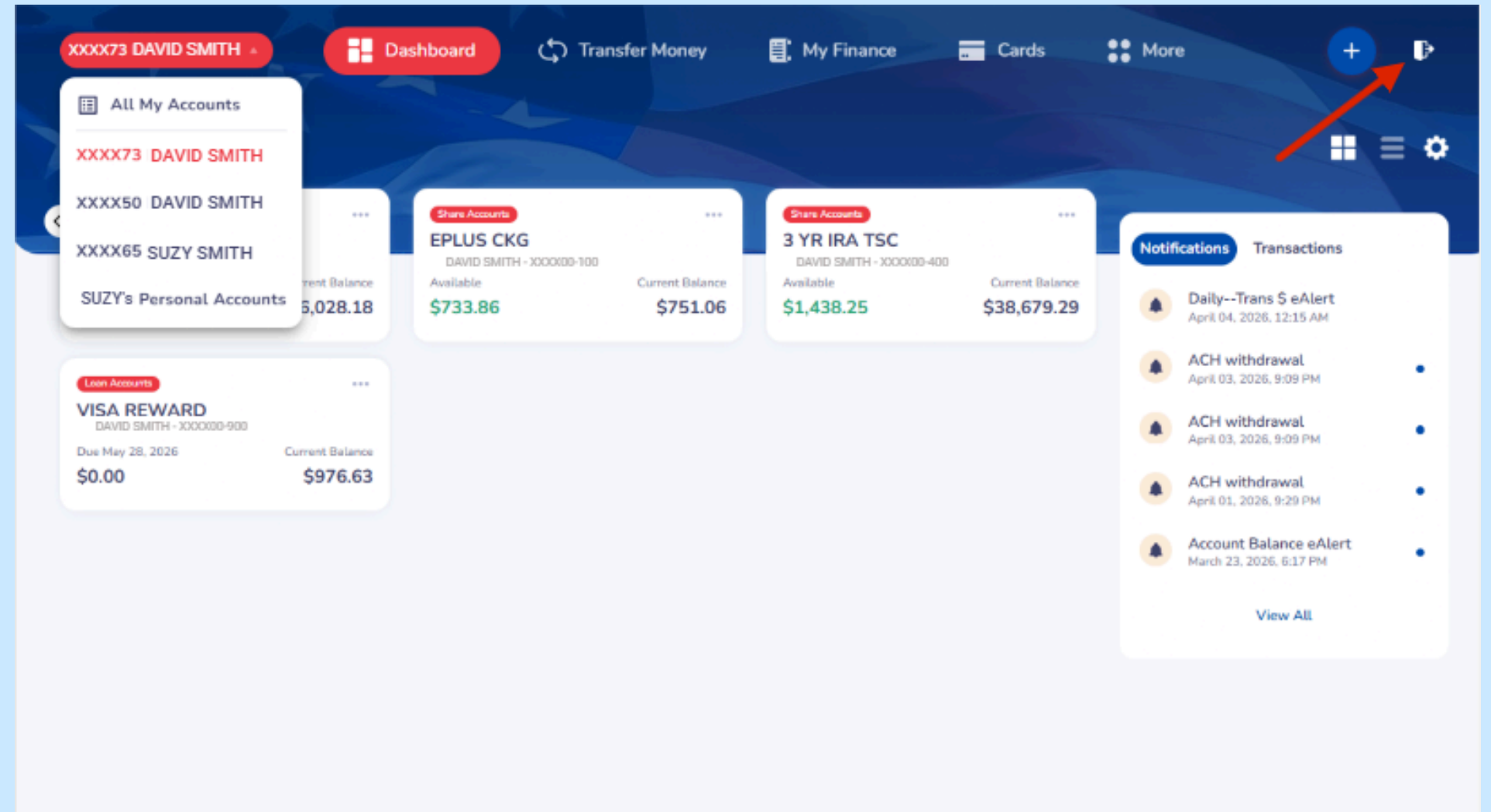
Once you are finished in the membership you Jumped To, click the red tab in the upper left corner and the dropdown box will show the membership you are in in red.

You can choose another membership to Jump To to check balances or perform transactions.



STEP 6: LOG OUT

You can log out of online banking or the app from any of the memberships you are currently accessing. You don't have to go back to the original membership you logged in to.



Thank You for Watching



We Appreciate Your Business!