



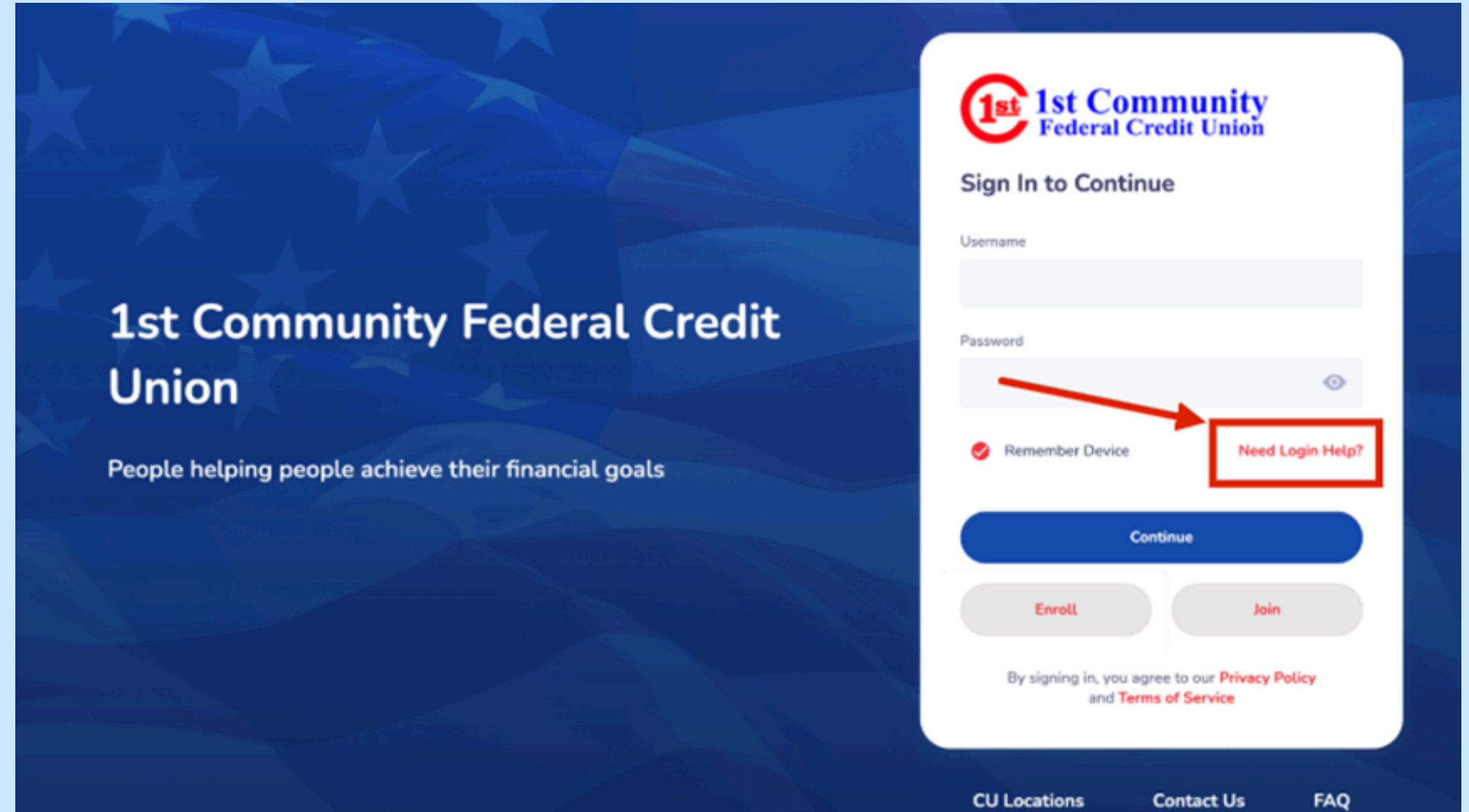
**1st Community
Federal Credit Union**

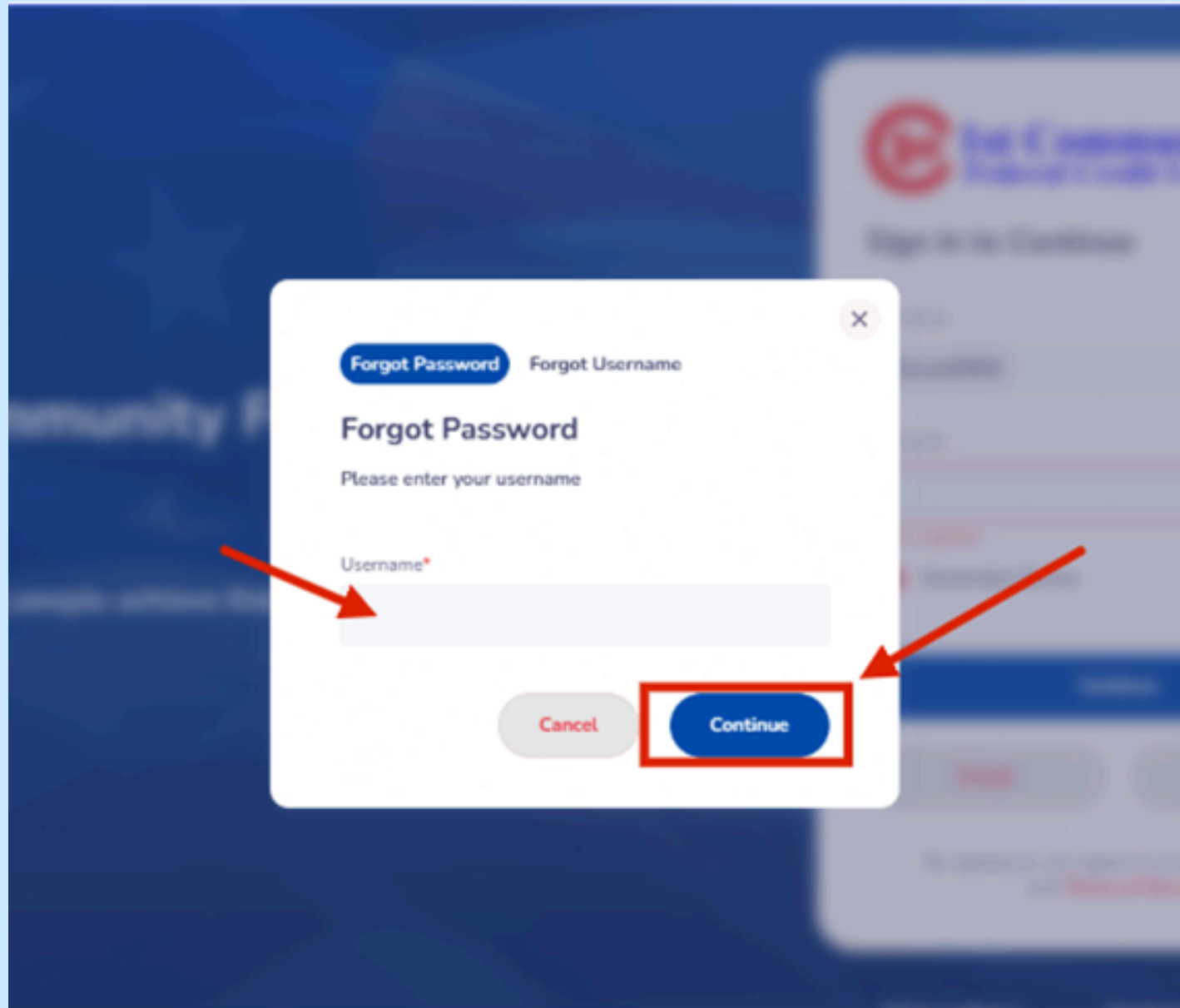
How to:

Reset Your Password

STEP 1: LOGIN HELP

If you are locked out of online banking and you need to Reset Your Password , just go to the home screen and click Need Login Help.





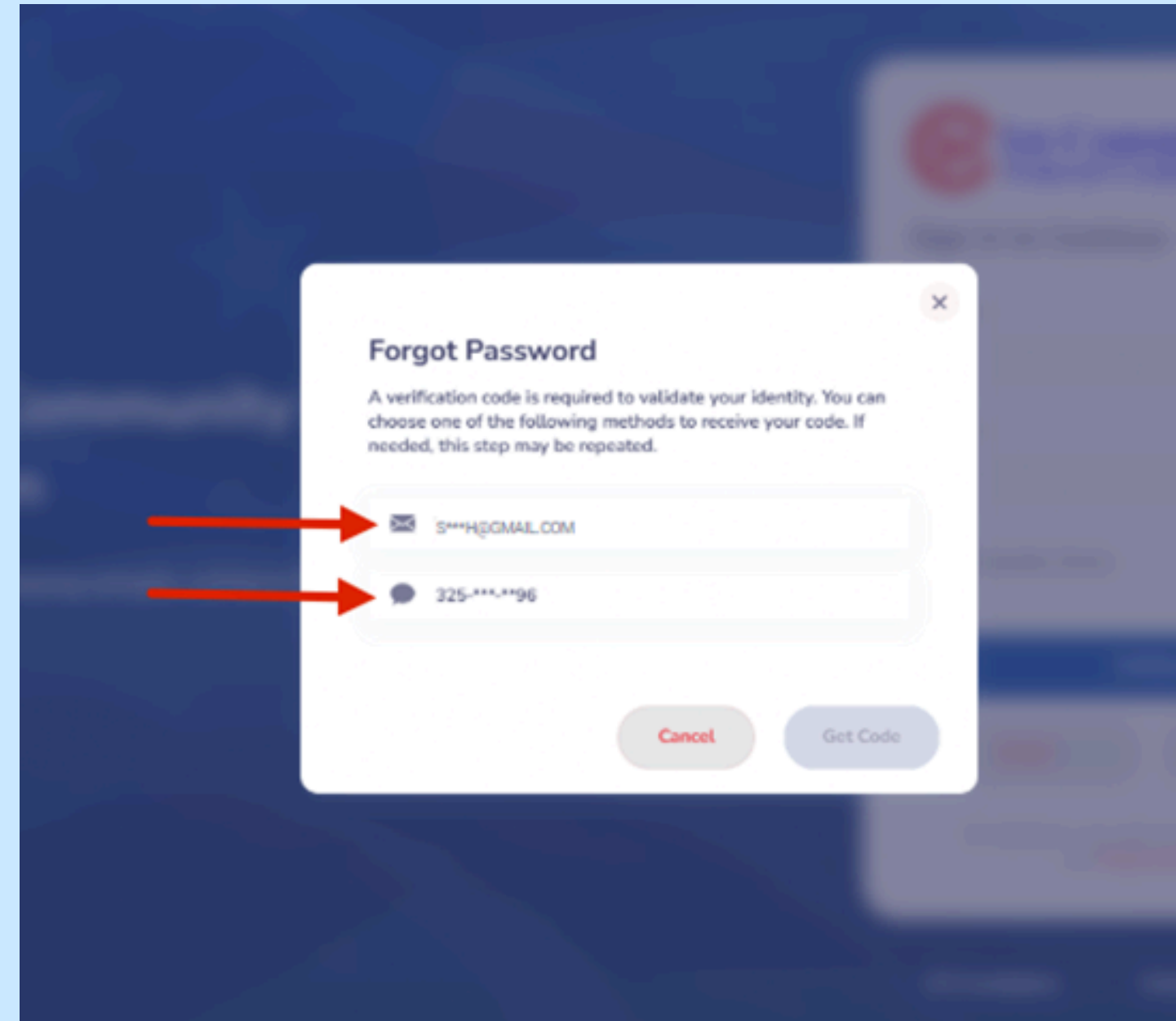
STEP 2: ENTER USERNAME

Enter your Username and hit "Continue."

If you forgot your Username, you will need to contact the Credit Union at (325) 653-1465.

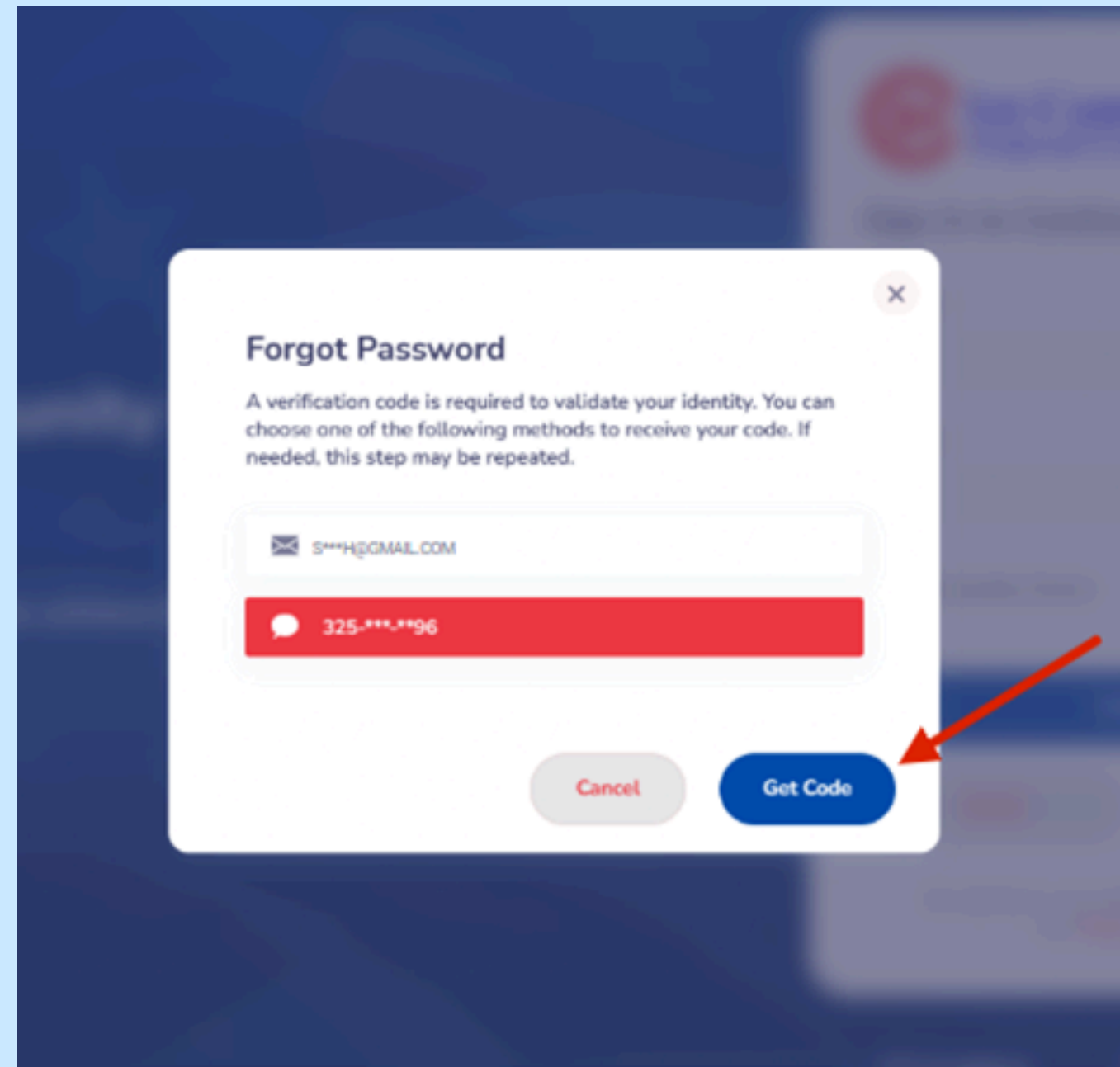
STEP 3: VERIFICATION CODE

Choose to have a
Verification Code sent to
either the mobile number or
email you choose.



STEP 4: GET CODE

Click on "Get Code"

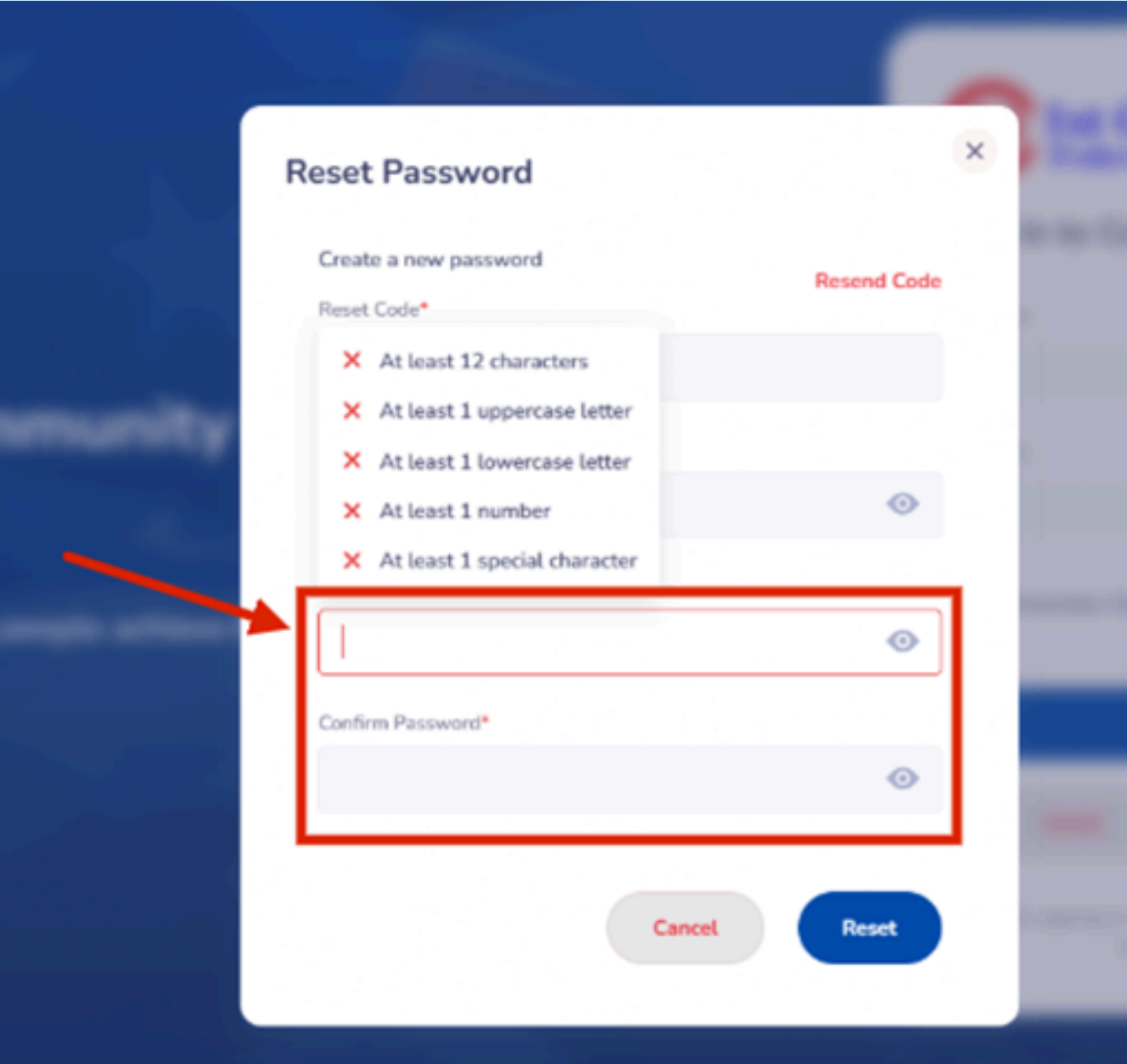


STEP 5: ENTER NEW PASSWORD & USERNAME

Enter your New Password and enter your Password again under Confirm Password. Then hit Reset.

Remember, Your password must be at least 12 characters and include at least one uppercase letter, one lowercase letter, one number, and one special character.

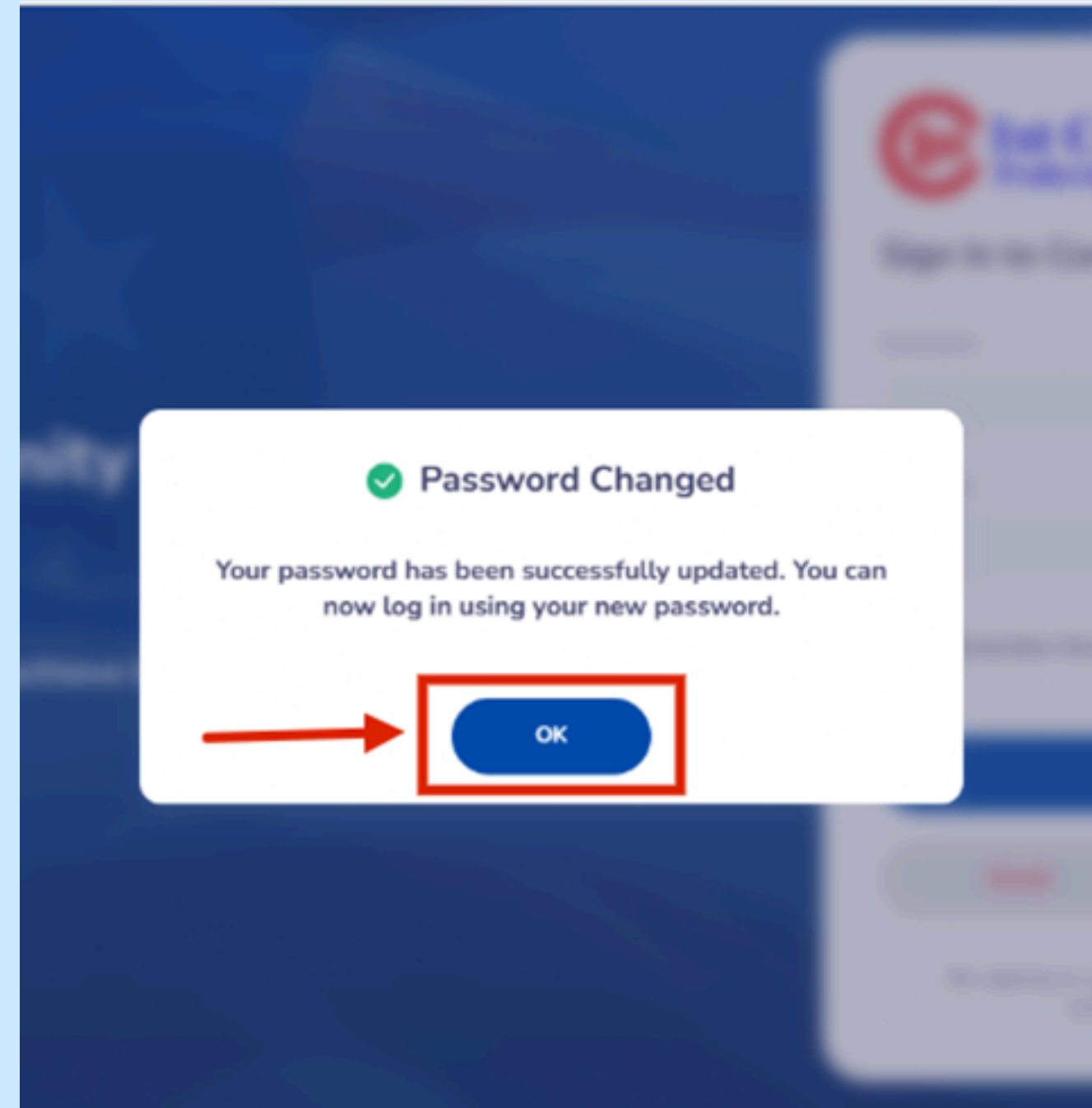
For your security, please do not use any part of your name or your member number.



The screenshot shows a 'Reset Password' dialog box. At the top, it says 'Reset Password' with a close button (X). Below that, it says 'Create a new password' and 'Resend Code'. There is a 'Reset Code*' field. A list of requirements is shown: 'At least 12 characters', 'At least 1 uppercase letter', 'At least 1 lowercase letter', 'At least 1 number', and 'At least 1 special character'. Below the requirements are two password input fields: 'New Password' and 'Confirm Password*'. A red box highlights both the 'New Password' and 'Confirm Password*' fields. A red arrow points to the 'New Password' field. At the bottom, there are 'Cancel' and 'Reset' buttons.

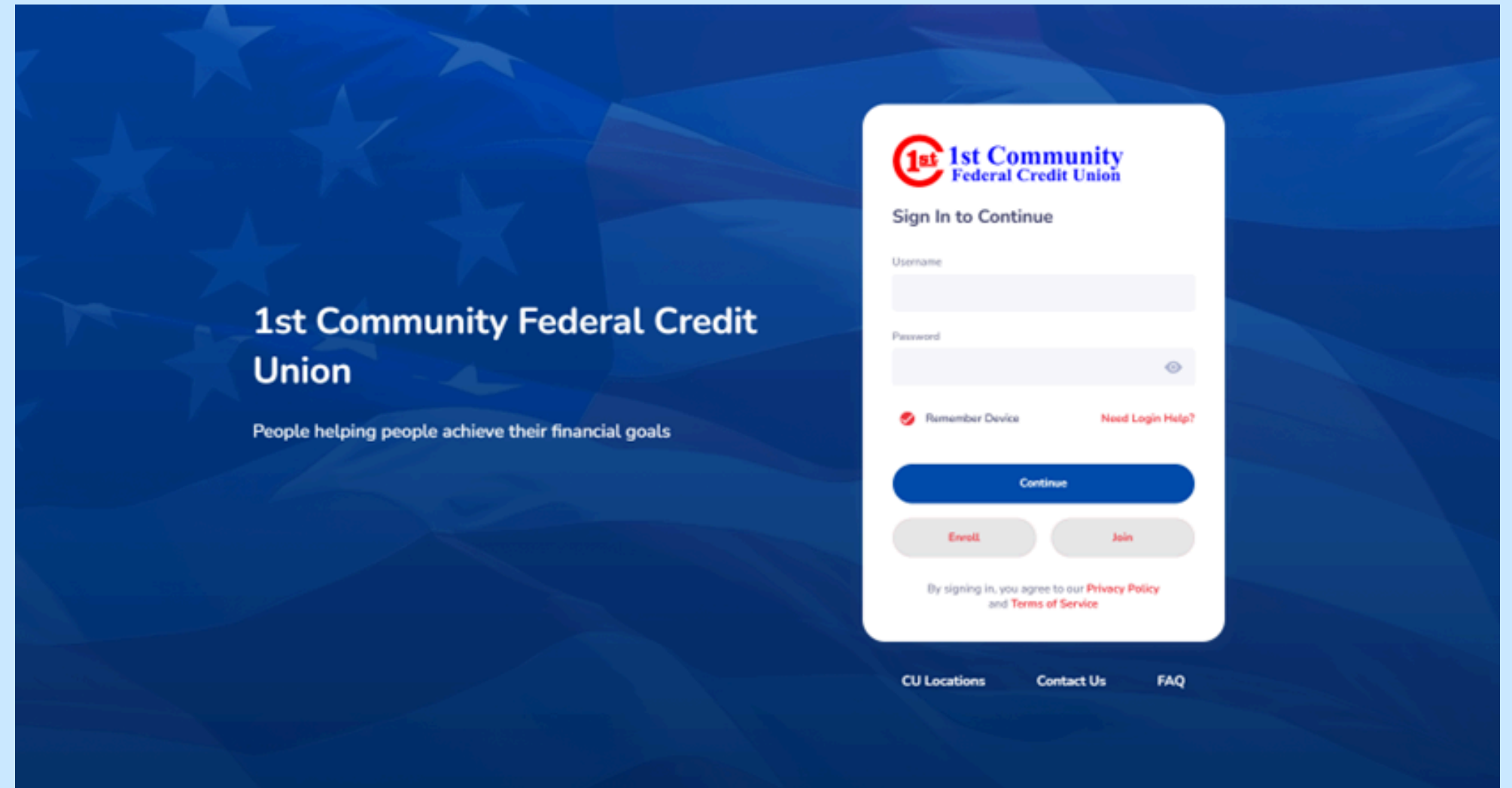
STEP 6: PASSWORD CHANGED

You should then see the Password Changed screen. Click OK.



STEP 9: NEW PASSWORD

It will take you to the Sign in to Continue screen for you to login with your new password.



Thank You for Watching



We Appreciate Your Business!